



[https://integrateditgroup.com/job/field-engineer\\_\\_trashed/](https://integrateditgroup.com/job/field-engineer__trashed/)

## Field Engineer

### Description

We are currently seeking a self-motivated and dedicated individual to join our expanding Field Engineer team. Under the general direction of the Director of Delivery, the primary responsibilities include helping clients to achieve optimum use of their computer networks by performing needs analysis, procurement support, installation, training and problem resolution for the local and wide area networks. As most of our field support consists of onsite service, a high level of communication, interpersonal, and service skills are a must. The qualified individual must be able to travel to various facility sites within Northeast Ohio, work with minimal supervision, and work outside of normal business hours as required.

### Responsibilities

- Troubleshoot, diagnose, and resolve network and system problems
- Configure and install software, servers, routers, and other network devices
- Analyze client user needs and recommend appropriate network configurations and products
- Monitor network performance and integrity
- Perform preventative and fault isolation maintenance
- Design and implement network security features for local and wide area networks
- Train clients on basic operations
- Perform client migrations
- Participate in on-call rotation
- Stay current on new developments and techniques in information technology

### Qualifications

- Degree or certifications in Computer and Information Systems or related field
- 2+ years experience with: Windows XP/7/8/10, Windows Server 2003/2008/2012/2016/2019, Microsoft Exchange Server 2007/2010/2013/2016, and Office 365
- Working knowledge of VMware, cloud/virtual computing, and wired and wireless
- Ability to provide end user desktop support of Microsoft Office, CRM, and ERP software
- Hands-on experience with server and desktop hardware
- Networking knowledge a plus
- Proven ability to be detail-oriented and manage time effectively

### Contacts

Lori Nelson, HR Business Partner

[LNelson@integrateditgroup.com](mailto:LNelson@integrateditgroup.com)

### Employment Type

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### Beginning of employment

Immediate

### Duration of employment

Permanent

### Job Location

2132 Case Parkway North,  
Twinsburg, OH 44087

### Date posted

September 6, 2019